



Report of Survey Results:

Exit Survey

Bachelor's Degree in Nursing

Report Generated: 2/14/2022

For All Graduates between July 1, 2020 and June 30, 2021

Table of Contents

<i>General Information</i>	1
<i>Exit Survey Results</i>	2
Sample.....	2
Employment and Professional Affiliations.....	2
Future Educational Plans.....	5
Career and Educational Goals.....	6
Aspects of the Excelsior College Experience.....	7
Nursing Policies and Requirements.....	9
General Education Outcomes.....	9
Bachelor’s Degree in Nursing Program Outcomes.....	10
Overall Impression of College, Program, and Career.....	11
Open-Ended Items.....	12

General Information

Presented in this report are results from the exit survey.

Exit Survey: The exit survey collects information regarding the graduates' current employment status, future educational plans, their achievement of specific goals and Excelsior College's impact on those goals, their level of satisfaction with the College, importance and satisfaction with resources provided at Excelsior College, their achievement of general education outcomes, and achievement of the program's student learning outcomes. The survey also solicits graduates' perceptions of program strengths and suggestions for change.

Questions related to the exit survey or to the design and production of this report may be addressed to the Director of Institutional Effectiveness.

Interpreting Results: Care should be taken in interpreting survey results. Survey results can be affected by self-selection bias, in which persons with certain characteristics or opinions are more likely to respond. Particular caution should be taken when the numbers of responses are small because results may be skewed.

Please consider the following guidelines when interpreting survey data:

Means: When results are expressed in a chart or table of means, please note the range of values and their meanings, which are listed in a footnote below the chart or table. In general, mean values of 4 or higher on a 6-point Likert scale are considered positive. Similarly, a mean value of 5 or higher is considered positive on a 7-point scale. Throughout the report, means are calculated only for Likert-type items that received five or more responses.

Standard deviations: Wherever mean values are presented, please also consider the standard deviations (SD) that accompany them. Standard deviation is a measure of variability in the response to a survey item, such that a small SD indicates less variation (more agreement) among respondents.

Frequency tables: As noted above, means are calculated only for Likert-type items that received five or more responses. If fewer than five were received, responses will be displayed in frequency tables, with a numerical count provided for each response. Where charts display survey items in pairs (such as ratings of program outcomes), both items will be displayed in a frequency table if either received fewer than five responses.

Notes:

The graduation dates appearing on the cover of this report represent the requested report period. The dates appearing in the Sample section on page 2 indicate the range of graduation dates among actual survey respondents.

The following symbol may appear in this report:

- ^ Denotes that one or more survey items displayed in a chart or table expired during the report period and so were not asked of all respondents. An explanatory footnote to this effect has been included beneath charts and tables where this symbol may appear.

Exit Survey Results

Sample

The exit survey was sent to 119 graduates. A total of 18 responded, resulting in a response rate of 15.1%. Respondents to the survey graduated between July 1, 2020 and June 30, 2021.

Gender: (N = 18)

- Female 83.3%
- Male 16.7%

Ethnicity: (N = 18)

- Asian 5.6%
- Black or African American 16.6%
- Hispanic 5.6%
- White 72.2%

Which of the following best describes your Excelsior College experience? (N = 17)

- A combination of EC courses and EC exams 23.5%
- A combination of transferred credits and EC courses 41.2%
- EC online courses 35.3%

Employment and Professional Affiliations

Are you currently employed? (N = 18)

- Yes, full time 88.9%
- Yes, part time 11.1%

In what field are you employed? (N = 18)

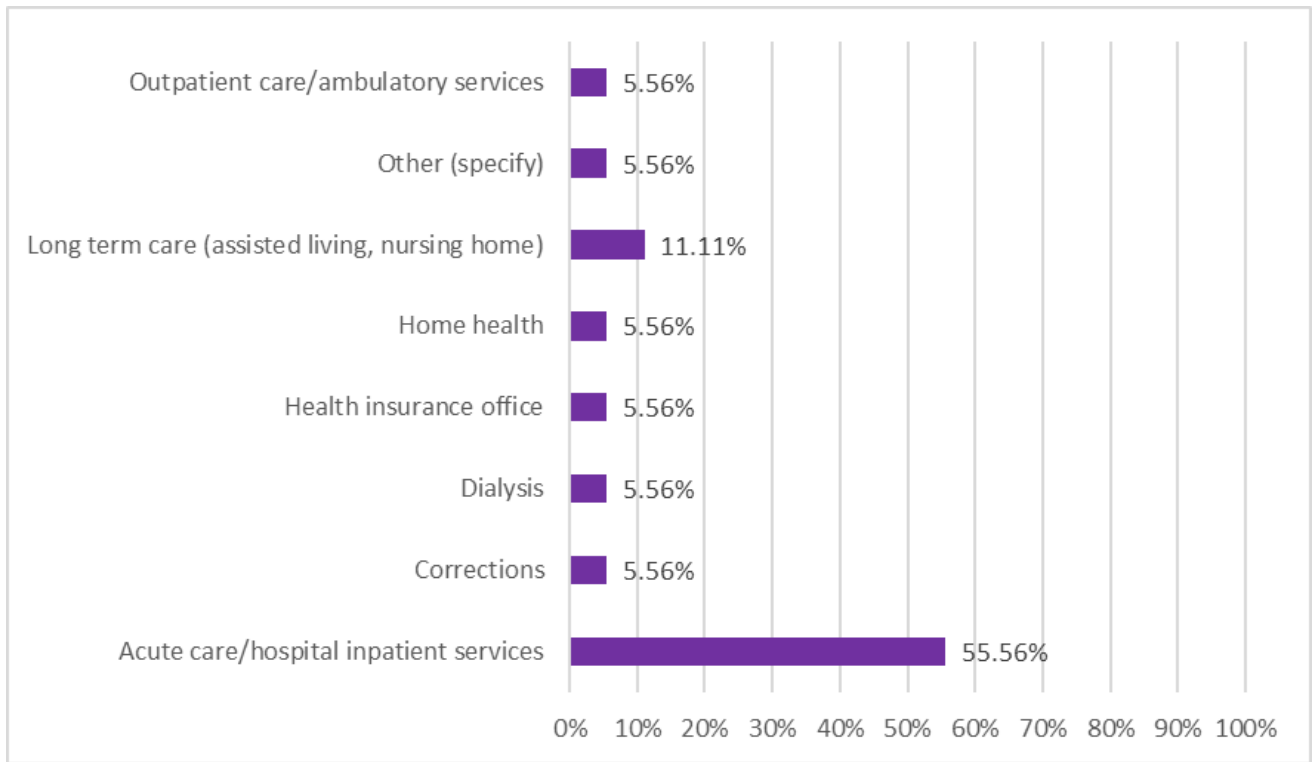
- Nursing 100%

Those who identified their field of employment as "Other" listed the following fields:

Is this field related to the degree you earned at Excelsior College? (N = 18)

- Yes 100%

In which of the following health care settings do you currently work? (N = 18)



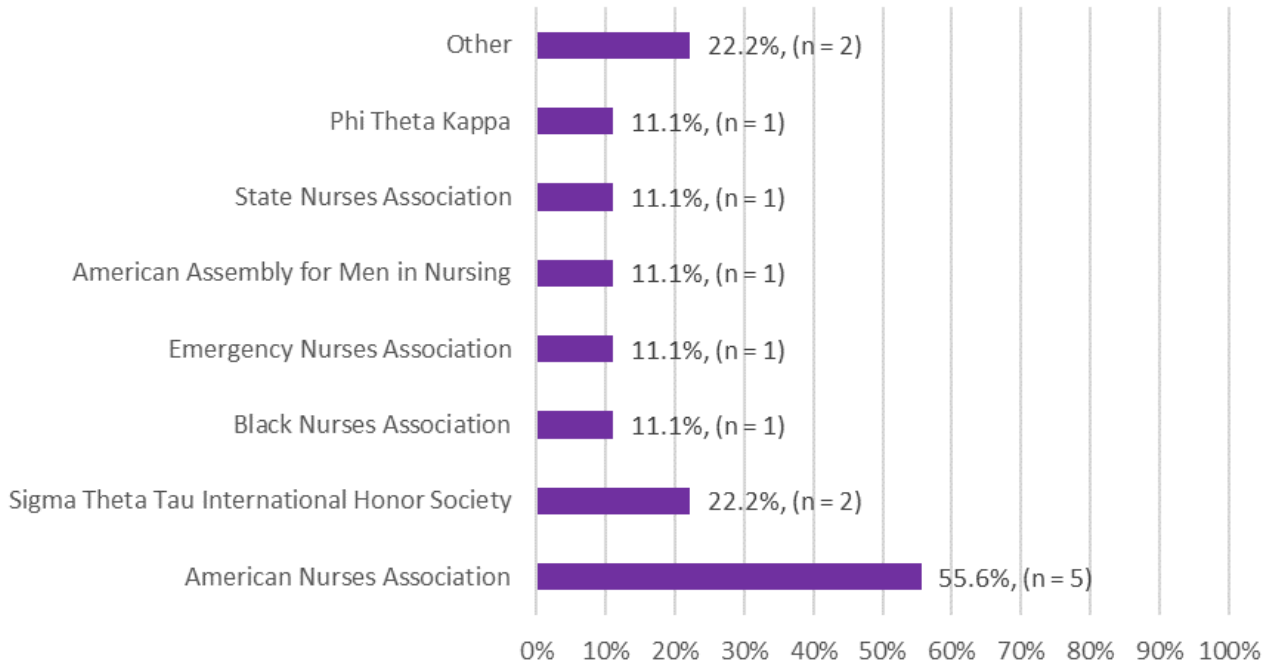
Those who classified their work settings in the “Other” category listed the following health care settings:

- inpatient care NICU

Are you a member of any professional organizations? (N = 18)

- Yes 50.0%
- No 50.0%

In which of the following professional organizations are you a member?



Note: Graduates may select more than one organization, so the total of all percentages above may exceed 100%.

Graduates also reported membership in the following organizations:

- ACA American Correctional Society
- APGNN

Future Educational Plans

Are you planning or considering enrollment in any educational program now that you have completed your Excelsior College degree? (N = 18)

- Yes, a certificate program 11.0%
- Yes, a master's program 38.9%
- Yes, graduate courses 5.6%
- Yes, other 5.6%
- No 38.9%

Those who planned or considered enrolling in programs in the "Other" category listed the following programs:

- Acute care nurse practitioner

If Excelsior College offers the program you are interested in, would you consider re-enrolling? (N = 9)

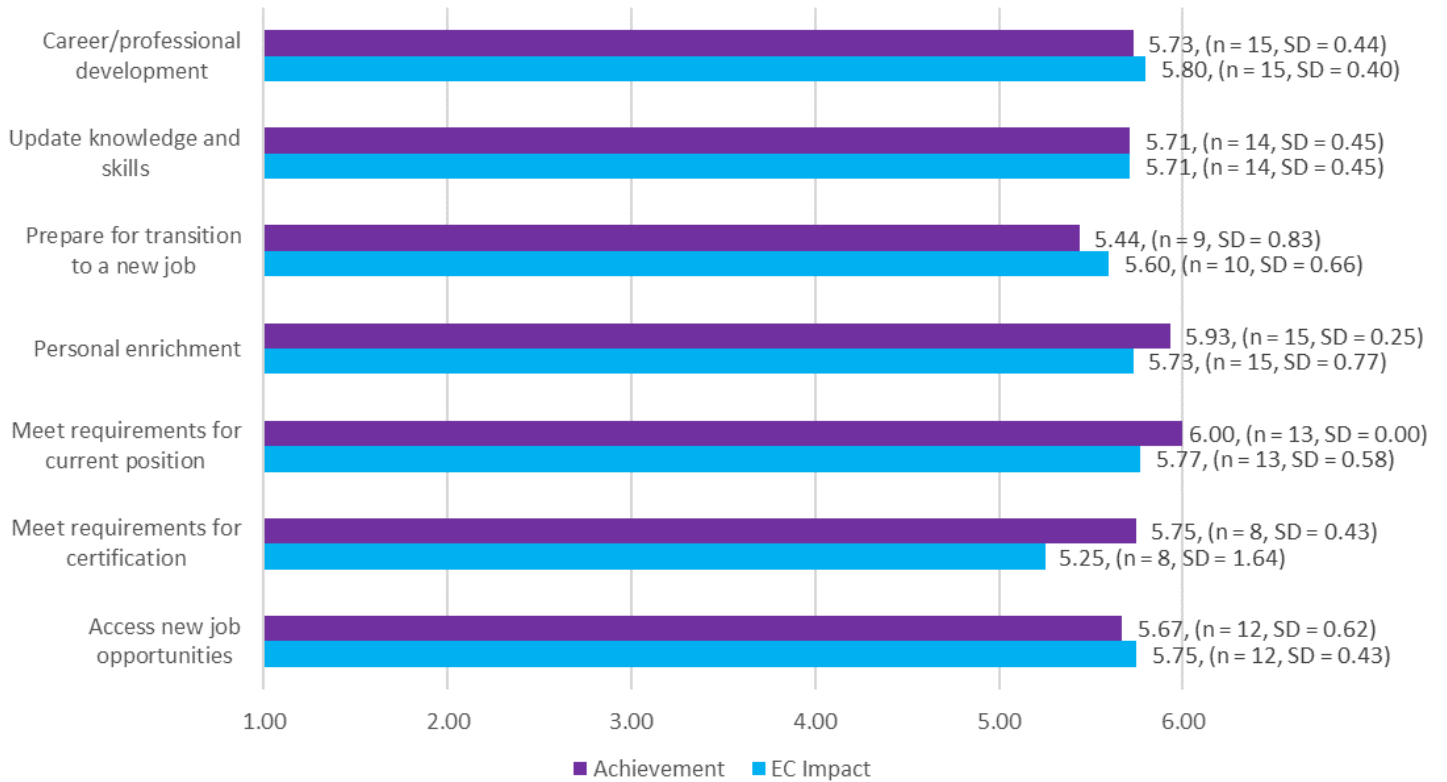
- Yes 44.4%
- Maybe 44.4%
- No 11.2%

Graduates identified the following programs of interest:

- MSN

Career and Educational Goals

Please indicate the extent to which you have achieved each goal and the extent to which Excelsior College had an impact on your achievement. (Mean ratings)



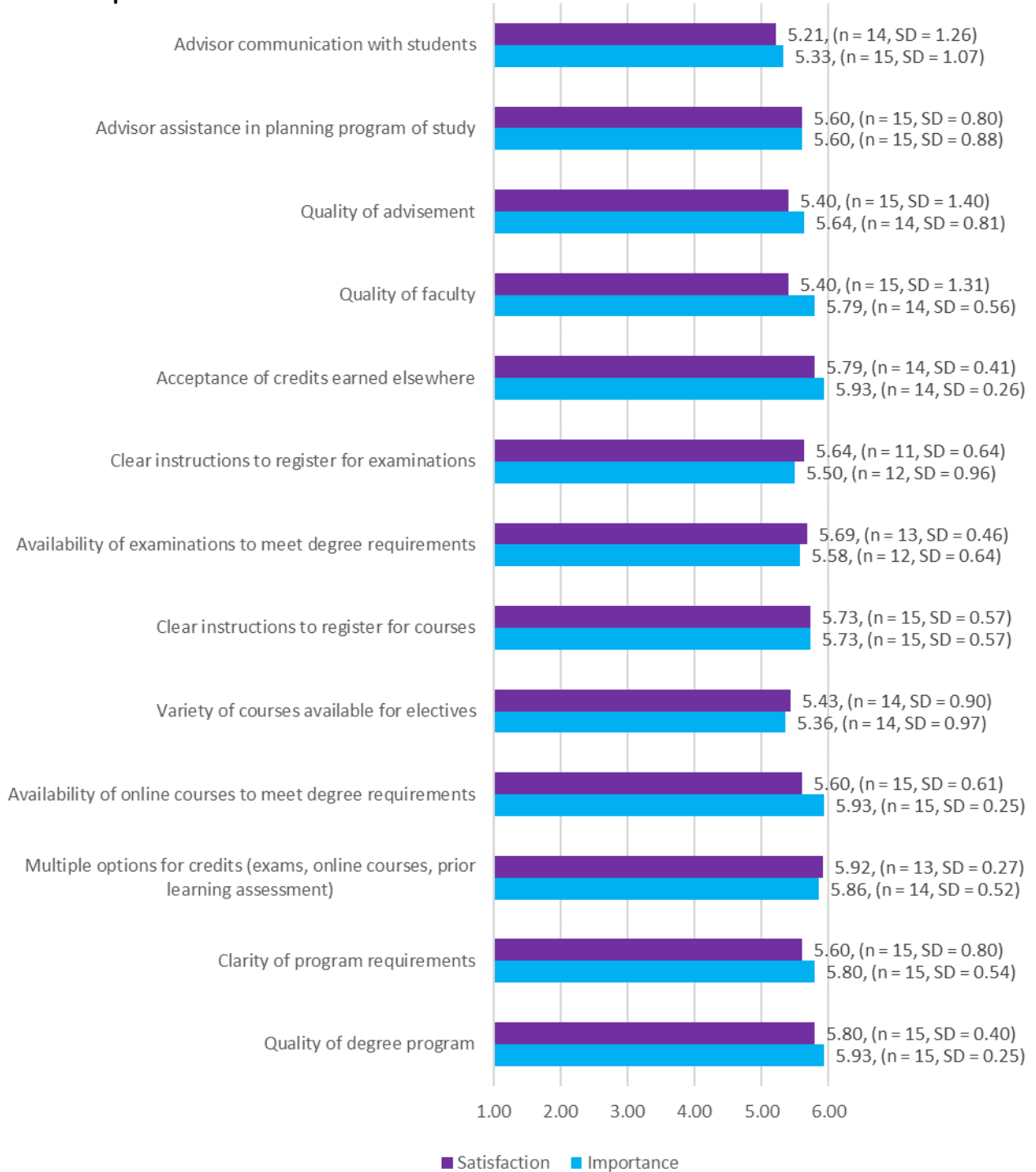
Likert scale: Achievement: 1 = Not at all achieved, 6 = Completely achieved

Likert scale: Excelsior College Impact: 1 = No impact, 6 = Great impact

Aspects of the Excelsior College Experience

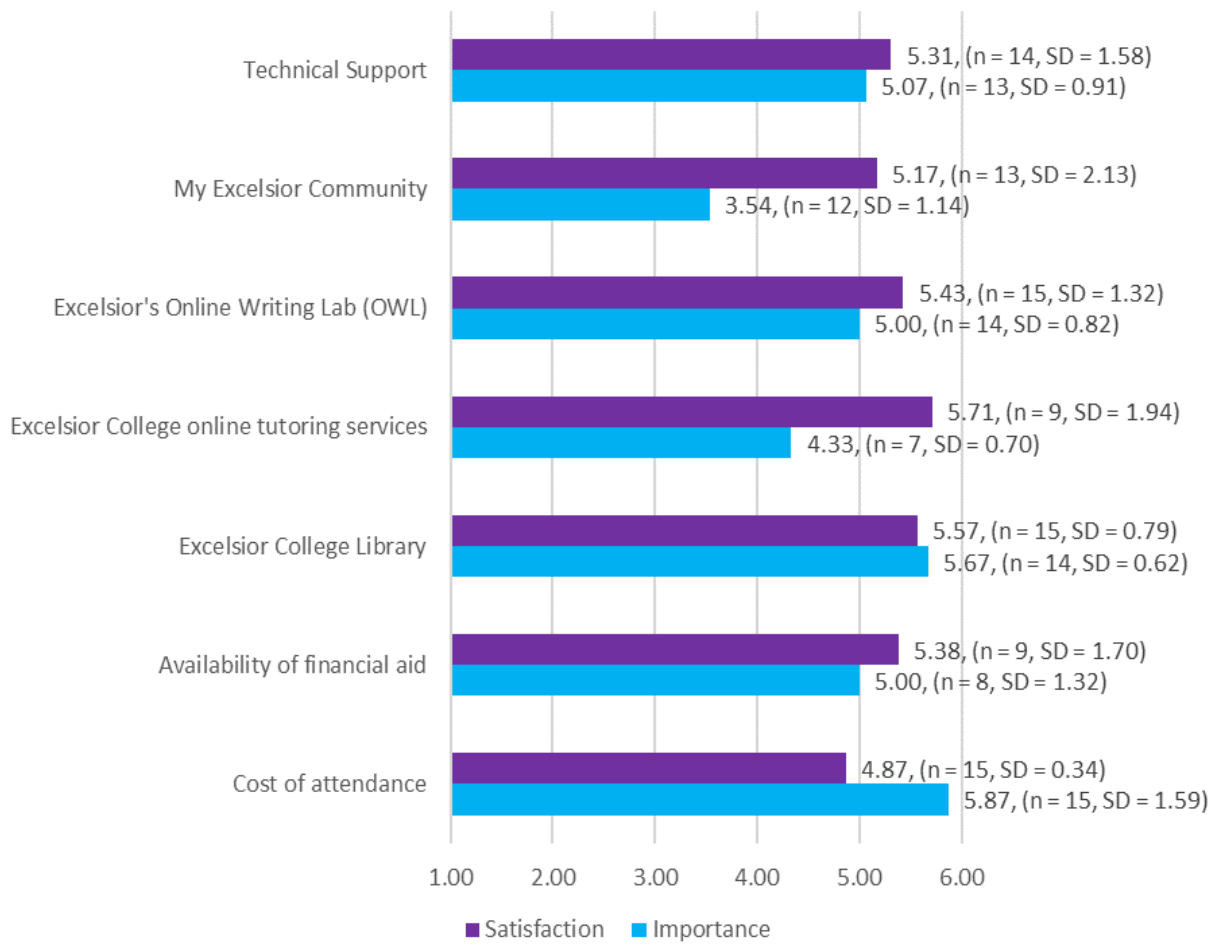
Please indicate how **important** each aspect of the Excelsior College experience was to you and how **satisfied** you were with it. (Mean ratings)

Academic Aspects:



Likert scale: Satisfaction: 1 = Not at all satisfied, 6 = Very satisfied
 Likert scale: Importance: 1 = Not at all important, 6 = Very important

Other Aspects:



Likert scale: Satisfaction: 1 = Not at all satisfied, 6 = Very satisfied

Likert scale: Importance: 1 = Not at all important, 6 = Very important

Nursing Policies and Requirements

Please indicate your level of agreement with the following statements. (N = 15)

Statement	Agreement	
	Mean	SD
Technology requirements for distance learning were clearly and accurately communicated.	5.53	1.02
Changes in policies, procedures, and program information were clearly communicated.	5.33	1.14
Changes in policies, procedures and program information were consistently communicated in a timely manner.	5.40	0.88

Likert scale: 1 = Strongly disagree, 6 = Strongly agree

General Education Outcomes

Please indicate the degree to which you believe you have achieved each of these outcomes.

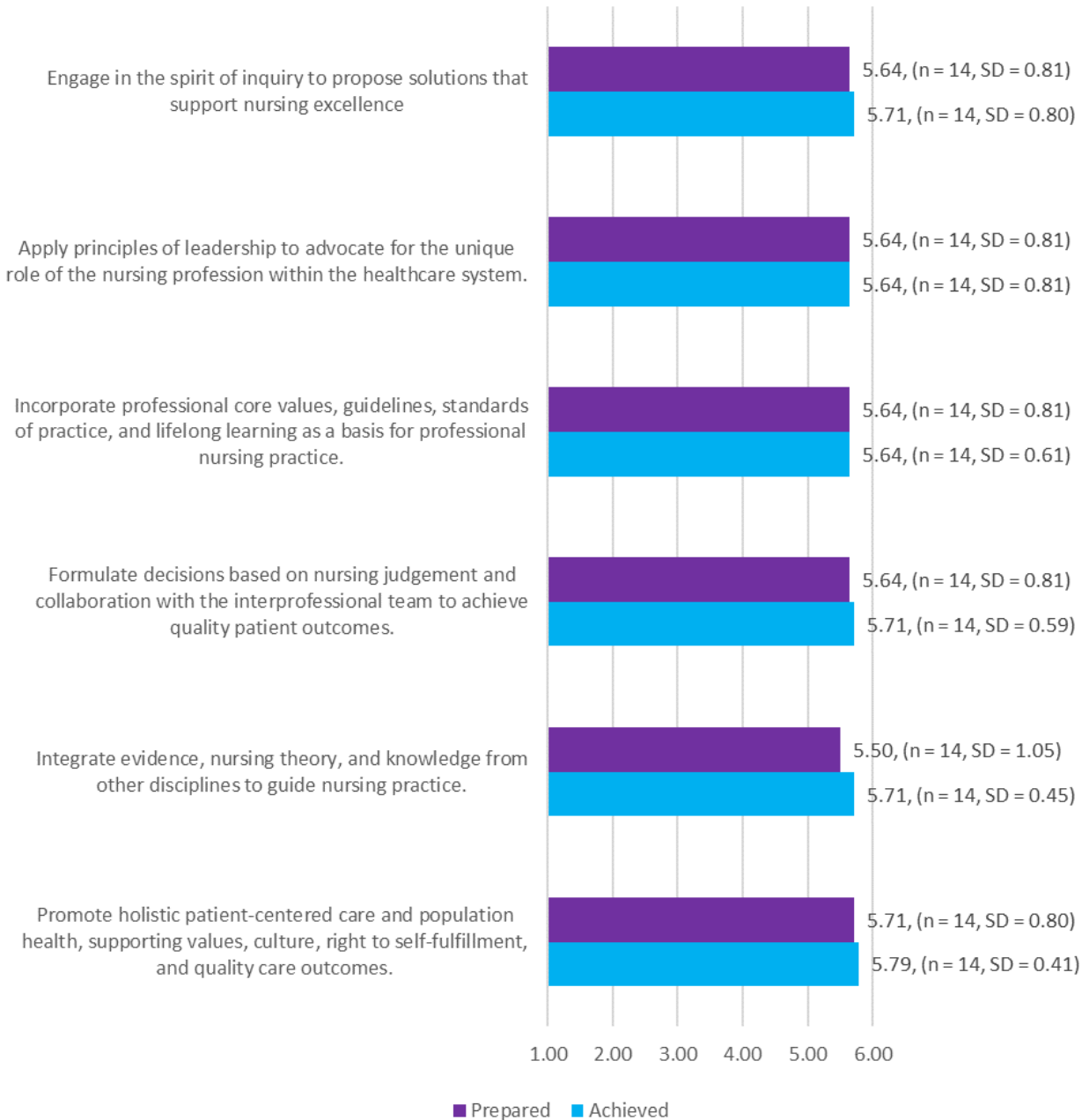
(N = 15)

Statement	Achievement	
	Mean	SD
Present oral communication with appropriate content, organization, and delivery for the audience and purpose.	5.60	0.49
Deliver written communication with appropriate content, organization, syntax, mechanics, and style for the audience and purpose.	5.73	0.44
Apply scientific knowledge and reasoning to make evidence-based decisions.	5.80	0.40
Apply mathematical concepts and reasoning to solve problems that involve quantitative information.	5.07	1.39
Locate and evaluate sources to meet an information need.	5.80	0.40
Cite sources using appropriate academic conventions.	5.67	0.47
Analyze human thought, creative expression, or cultural representations within their contexts.	5.67	0.60
Explain the dynamics of social identity or cultural differences within interpersonal and societal relations.	5.53	0.72
Explain how social, political, economic, or cultural forces shape relations between individuals and groups around the world.	5.67	0.60
Explain different ethical positions in relation to a problem or issue.	5.60	0.71
Develop a career planning strategy that incorporates your strengths, interests, abilities, and values.	5.53	0.81
Explain the norms and conventions of the workplace for a career field.	5.47	1.02

Likert scale: 1 = Not at all achieved, 6 = Completely achieved

Bachelor's Degree in Nursing Program Outcomes

Please rate the degree to which you have achieved each outcome and how well your educational experience prepared you to demonstrate each outcome. (Mean ratings)



Likert scale: Achieved: 1 = Not at all achieved, 6 = Completely achieved
 Likert scale: Prepared: 1 = Very poorly prepared, 6 = Very well prepared

Overall Impression of College, Program and Career

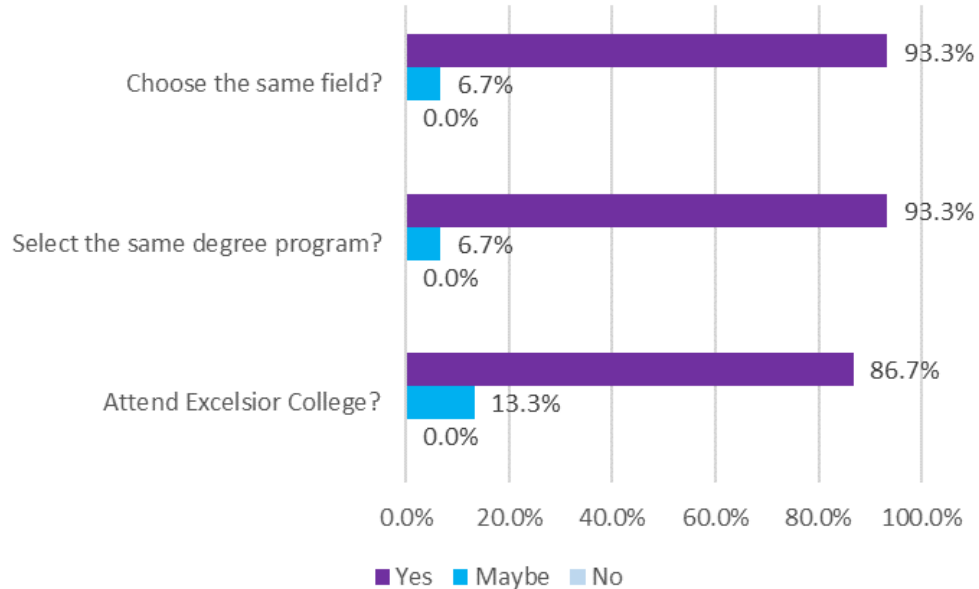
How satisfied are you, overall, with your experiences at Excelsior College? (N = 15)

- Very satisfied 73.3%
- Satisfied 20.0%
- Neutral 0.0%
- Dissatisfied 0.0%
- Very dissatisfied 6.7%

How satisfied are you that Excelsior College helped you meet your program outcomes? (N = 15)

- Very satisfied 66.7%
- Satisfied 20.0%
- Neutral 0.0%
- Dissatisfied 0.0%
- Very dissatisfied 13.3%

If you had it to do over again, would you: (Attend Excelsior n = 15; Same degree program n = 15; Same field n = 15)



Would you recommend Excelsior College to a friend or colleague interested in continuing their education? (N = 15)

- Yes 100.0%
- No 0.0%

Open-Ended Items

What do you consider to be the strengths of your Excelsior College degree program? (N = 12)

Comments:

- Ability to manage working full-time with multiple call shifts.
- Communication
- Excellence.
- Excelsior emphasized the importance of the culturally competent nursing care and prepared me to work with clients from various cultures.
- Flexibility, knowledgeable professors, helpful staff, rich content
- I always felt there was a good reputation w/Excelsior College
- Obtaining my BSN through Excelsior College provided me with a superior education that is reflected in my professional life. There is an obvious difference between myself and fellow nurses who have obtained their BSN through other institutions. The instructors and advisors were very encouraging throughout my experience and were a vital reason for my success. I am forever grateful.
- predictability, library resources, instructor engagement
- Research for evidence based decision making and critical thinking through spirit of inquiry.
- Strengths from the degree program are communication, critical thinking, and leadership skills
- The ability to complete a degree completely online without having to travel to the institution was highly important to me. Loved having classmates from across the country.
- The BSN program was helpful for a person that is employed to achieve their degree in a timely manner.

What changes (additions or subtractions) would you recommend that Excelsior College make to the program? (N = 12)

Comments:

- I was very upset to hear they are losing their accreditation
- I would add transcultural nursing class to BSN curriculum.
- Instructions for assignments were often conflicting creating confusion and frustration. In a few courses, I found different instructions for particular projects/assignments in the syllabus and course modules. I would have to reach out to the instructor for clarification. Other students seemed to have the same issue. I would ensure the requirements are consistent and clearly explained in each area.
- Lower the cost of courses. There are other schools that are much lower. If you want to remain competitive you need to analyze the cost.
- N:a
- None
- None.
- Offer access to library to alumni for yearly donation or fee.
- Some faculty members are difficult to work with. Some instructors didn't follow-up with students or were unprofessional. This was put into previous surveys. Overall, most instructors were professional and it was a good experience.
- The Excelsior College BSN program is wonderful. The faculty are very caring and helpful. What I really think is a huge resource and needs to continue is the course syllabus and also the online program it self is very detailed and user friendly. Every step of your degree there is clear communication to wait next needs to occur. I had a wonderful experience achieving both degrees at Excelsior.
- The web site was changed many times. Learning how to navigate through its course with the many changes was a little difficult for me.
- There are some courses where I would have preferred less discussion board, and more of an option for exams as with the ADN program I completed in 2013